

Dear Owner,

At Nissan, we believe in creating products that evoke emotion, passion and excitement. For more than 30 years, the Nissan Z has been a testament to this philosophy, and its legacy of innovation in design, performance and value has remained unchanged. A commitment to continuous improvement is also at the center of Nissan's beliefs.

Some 350Z owners have experienced a tire noise – perhaps described as a tire “roar” or “growl” – predominately during low speed braking. Nissan studied the matter and extended the warranty for 2003 350Z's. This action was intended to ensure that Zs which experienced the incident were properly aligned, and if required, received new tires. These were measures we believed would effectively remedy the condition.

We have continued to monitor the effectiveness of these improvements, and have determined that they significantly reduced the number of vehicles experiencing this incident. However, customers have their own specific driving patterns and some customers have experienced a recurrence of tire growl. We have since introduced in production a new tire with a slightly modified tread pattern which is more resistant to “tire feathering.” Vehicles equipped with these tires have experienced virtually no incidents of tire noise.

Therefore, as our commitment to you, **Nissan is further extending the warranty for alignment to 36 months or October 31, 2005 (whichever comes later), and unlimited mileage for all 2003 models, and to 36 months and unlimited miles for all 2004 350Z models.** This warranty extension will ensure you'll get an effective repair, including possible replacement of your front tires (see next page for details), if you experience the tire “growl” incident during the extended warranty period. In addition, if you have previously purchased replacement tires for your Z, you may be eligible for reimbursement.

Attached are further details which apply to this warranty extension, and instructions on what you need to do if you experience tire “growl,” or believe you may be eligible for reimbursement for replacement tires you may have previously purchased.

Nissan is truly dedicated to your satisfaction, and stands proudly behind the 350Z. It is owners like you who have carried the Z legacy, and have made it one of the finest performance sports cars on the road today.

Sincerely,

NISSAN NORTH AMERICA

## 2003-2004 350Z Front Wheel Alignment for Tire Noise Warranty Extension

### What the Warranty Extension Covers:

Nissan is extending the warranty for front wheel alignment related to tire noise on your 2003 or 2004 350Z to 3 years from the original in-service date or October 31, 2005, whichever is later, and unlimited mileage. Like all Nissan New Vehicle Limited Warranty service, this extended warranty is only available through a Nissan dealership.


If your covered 350Z exhibits front tire roar or growl noise during the extended warranty period, Nissan will inspect your vehicle to determine the wheel, tire, and suspension equipment installed on the vehicle. Then:

1. For vehicles equipped with original equipment Bridgestone tires or replacement Bridgestone tires of the same size as the original equipment tires mounted on original equipment, genuine Nissan chrome, or NISMO accessory Z wheels, Nissan will:
  - Inspect the vehicle for proper alignment and align the vehicle as required, and
  - Replace the front tires as determined to be necessary by formal repair criteria subject to the pro-ration schedule described below:

Tire Tread Depth:	Customer Pays:
Greater than 4/32"	0%
Between 3/32" to 4/32"	30%
Between 2/32" to 3/32"	60%
Less than 2/32"	100%

2. For vehicles equipped with non-Bridgestone replacement tires of the same size as the original equipment tires mounted on original equipment wheels (or with genuine Nissan chrome or NISMO accessory Z wheels), Nissan will:
  - Check the front wheel alignment and adjust, as needed.
3. For vehicles with replacement tires that are not the original size, or with wheels other than those listed above or, or with suspension modifications other than NISMO-S Tune, this warranty extension is not applicable unless the wheels, tires and suspension are first returned to original factory specifications and the vehicle then is presented to a Nissan dealer for repair prior to expiration of this extended warranty.

4. If you replaced your front tires due to tire roar or growl noise or an irregular wear pattern on the inside portion of the front tires prior to the announcement of this extended warranty and incurred out-of-pocket expenses for which you have not previously been reimbursed, you may be eligible for reimbursement of those expenses from Nissan. Use the following **“Checklist For Reimbursement of Prior Front Tire Replacement”** to request reimbursement of any eligible out-of-pocket expenses you have incurred.

	<p><b>Checklist for Reimbursement of Prior Front Tire Replacement</b></p> <p>VEHICLE IDENTIFICATION NUMBER <span style="border: 1px solid black; display: inline-block; width: 150px; height: 1.2em; vertical-align: middle;"></span></p> <p><input type="checkbox"/> Day Time Phone Number _____ where you can be reached</p> <p><input type="checkbox"/> Proof of Repair including Amount Paid (Copy of Invoice)</p> <p><input type="checkbox"/> Proof of Ownership (Copy of Vehicle Registration)</p> <p><i>If Name or Address has changed, please complete the following:</i></p> <p>LAST NAME <span style="border-bottom: 1px solid black; display: inline-block; width: 150px;"></span> FIRST NAME <span style="border-bottom: 1px solid black; display: inline-block; width: 150px;"></span> MIDDLE <span style="border-bottom: 1px solid black; display: inline-block; width: 50px;"></span></p> <p>ADDRESS <span style="border-bottom: 1px solid black; display: inline-block; width: 450px;"></span></p> <p>CITY <span style="border-bottom: 1px solid black; display: inline-block; width: 450px;"></span></p> <p>STATE <span style="border-bottom: 1px solid black; display: inline-block; width: 40px;"></span> ZIP <span style="border-bottom: 1px solid black; display: inline-block; width: 80px;"></span></p>
<p>If you replaced your front tires due to tire noise or an irregular wear pattern on the inside portion of the front tires prior to the announcement of the extended warranty, please complete this checklist, detach the card and fax it, along with the supporting documentation to:</p> <p>Nissan Consumer Affairs Attn: 350Z Front Tire Noise 1-310-771-2775</p> <p>or via Mail</p> <p>Nissan Consumer Affairs Attn: 350Z Front Tire Noise P.O. Box 191 Gardena, CA 90248-0191</p>	<p>TP040184</p>

**What You Should Do:**

If you are experiencing front tire roar or growl noise as described above and this warranty extension is applicable to your vehicle, contact your Nissan dealer to schedule an appointment. This service should generally be completed the same day you deliver your vehicle to the dealership, although your dealer may require your vehicle for a longer period of time due to his work schedule or tire availability.

If you have any questions regarding this Warranty Extension, you can refer to the following list of Frequently Asked Questions (FAQ). If you have any additional questions or need more information, please contact your local Nissan dealership or you can contact Nissan Consumer Affairs at 800-343-0294.

Nissan Division  
Nissan North America, Inc.

**2003-2004 350Z Front Wheel Alignment for Tire Noise  
Warranty Extension  
FAQS**

**Q I own a 2003/2004 Nissan 350Z, but my vehicle does not make any tire noise. Can I still have the service performed on my vehicle under the extended warranty?**

A If your vehicle is NOT displaying any "tire roar" or "tire growl", there are no repairs necessary on your vehicle.

**Q I installed aftermarket front wheels and tires on my vehicle and am experiencing tire growl. Is my vehicle still covered under this front wheel alignment/warranty extension?**

A Yes, your vehicle is covered by the warranty extension. However, you must return the vehicle back to OEM condition before presenting it to your dealer for repair.

**Q I have already had to replace the front tires on my vehicle due to feathering. Can I be reimbursed for the cost of the tires?**

A If you had to have the front tires replaced on your vehicle due to front tire noise or irregular wear on the inside portion of the front tires, you may be eligible for reimbursement of these expenses if those expenses were not previously reimbursed. You will need the following documents:

Checklist for Reimbursement of Prior Front Tire Replacement" form attached to this letter

Related Repair Order or Invoice

Proof of Ownership

Proof of Payment

Once the package is complete, you can send it to:

Nissan Consumer Affairs  
Attention: 350Z Front Tire Noise  
P.O. Box 191  
Gardena, CA 90248-0191

Or you may fax the documents to (310) 771-2775

**Please allow 4-6 weeks for processing of your reimbursement request**

**Q Are the rear tires affected in this warranty extension?**

A. No, the rear tires are not affected by this warranty extension.

**Q Is there any charge for this repair?**

A IF you are experiencing front tire noise, the wheel alignment inspection and adjustment (if necessary) will be offered at no charge to you. If the front tires are replaced, the cost of the tires will be prorated based on the remaining tread depth (see pro-ration schedule).

**Q I installed aftermarket front suspension components, other than the NISMO "S" Tune System. Is my vehicle still covered in this front wheel alignment/tire wear warranty extension?**

A Yes, the vehicle is covered by the warranty extension. However, the vehicle must be returned to OEM condition to receive warranty service under this warranty extension.

**Q How long will the repair take?**

A If you make an appointment the repair should generally be completed the same day subject to replacement tire availability.

**Q Will I have to take my vehicle back to the selling dealer to have the service performed?**

A No, any authorized Nissan dealer is able to perform the repair.

**Q Can I get a loaner vehicle while my vehicle is at the dealer?**

A Loaner vehicles are not covered by this warranty extension.

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